

BRINGING A VISION TO LIFE: A CHARITY'S WEBSITE REVAMP

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BACKGROUND

- Working with a renowned British charity for several years that is dedicated to supporting individuals with terminal illnesses and their families.

- The charity's website is an integral hub of information and support, ensuring that help is just a few clicks away for those in need.

- They have undertaken a transformative programme of work to enhance their website, ensuring seamless functionality and a user-friendly experience.



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THE CHALLENGE TURNED OPPORTUNITY

- As a long-term partner in providing test resources for the charity we were asked to provide test analyst resources capable of integrating with an existing team and able to get up to speed quickly to assist in the validation and delivery of the website and help them meet their critical launch deadline goals. This journey came with exciting learning experiences and opportunities for innovation...



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- Evolving requirements and design enhancements provided a dynamic environment, keeping the team engaged in refining the user experience.
- Test Analysts quickly adapted to using the project preferred tool set of Storybook, Figma, and Strapi, to deliver test outcomes efficiently.
- Using Agile CI/CD practices ensured rapid iteration, allowing quick identification and resolution of any issues found across the desktop and mobile devices.
- Participating in manual execution of test scripts and delivering traceable results along with thorough reproduction steps where issues were identified fostered a collaborative approach between the developers and test analysts.



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CHALLENGES

With agility and adaptability at the forefront, the nFocus team seamlessly integrated into the project.

Using their skill to work in a Behaviour Driven Development (BDD) environment, they created comprehensive test scripts and cases to be used within CI/CD framework.

Working within weekly release cycles allowed them to proactively refine their testing of the website, ensuring the test outcomes would identify major issues to be resolved before launch.

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KEY ACHIEVEMENTS

Despite joining in the later stages of development, the nFocus analysts made a significant impact:

- End-to-end tests cases scripted
- Multiple bug fixes identified, tested, and fixes re-tested and validated, enhancing overall site stability.
- Thorough regression testing ensured previous improvements remained intact.
- Seamless collaboration with the in-house QA team, development team, and subject-matter experts strengthening the overall testing process.
- Extensive testing on both desktop and mobile devices, ensuring consistently smooth user experience.



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THE OUTCOME

The charity successfully launched their revamped website, delivering an enhanced digital experience to patients, families, and caregivers.

With improved accessibility features and a seamless interface, the platform now ensures that essential resources are readily available to those who need them most.

nFocus is proud to have played a role in this transformative project, contributing to a meaningful and impactful initiative.

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